



Lake City Partners

Aurora Oaks Enhanced Shelter Facts

- Oaks has been operating since April 2021 and serves single adults and couples.
- You must be over 18 and meet a HUD definition of literal homelessness. There are no other entry requirements.
- We cannot provide medical care or assistance with daily living activities. Staff are CPR trained.
- Oaks does not accept self-referrals and only accepts referrals from community partners on an ongoing basis
- Oaks has space for 68 individuals. Single adults may stay for up to 270 days and partnerships/roommates up to 152 days.
- We accept animals (cats or dogs) **under 35lbs**. One animal is allowed per room. No animal may be acquired AFTER intake. Animals must be present at intake. The owner must have vaccination records. Dogs are required to be kenneled when the owner is not at the shelter.
- We prioritize getting everyone a private room but this isn't guaranteed and room sharing is a possibility for anyone staying at Oaks.
- Rooms are not equipped with a private bathroom or kitchen. Rooms do not have a lock on the door.
- We provide onsite laundry once a week and 2 meals a day.
- We have onsite housing navigation and it is required that participants begin actively working on a housing search plan with the CM team.
- **Permanent housing is not a guarantee as a result of staying at Oaks**

Aurora Oaks Enhanced Shelter Policies

- We do not permit drug or alcohol use, possession, or distribution at Oaks.
- We expect participants to be staying at Oaks regularly. We permit 5 nights out on a monthly basis. Extended periods absent are considered on an individual basis.
- We have an 11 PM curfew. We do allow participants in after this time but after curfew entry counts towards the 5 nights out monthly.
- We do not permit guests to visit Oaks participants. We support and encourage other service providers to connect with their clients staying here but ask for communication at least 3 hours on the day of the visit prior to that happening.
- As a safety precaution, we do not permit those staying at Oaks to enter the rooms of other participants. We do have 24 hour staff and cameras for all public spaces that are monitored.
- We have a zero tolerance policy regarding weapons, violence, and discriminatory language.
- We do frequent room inspections to ensure the room has a basic level of cleanliness and an easy path to get out of in case of emergency. Participants are expected to maintain their room themselves but we provide necessary items for them to do so.