God’s Li’l Acre Host
Job Description
Lake City Partners Ending Homelessness

About GLA: God’s Li’l Acre offers a peaceful sanctuary for people living on the street – we are a daytime drop-in center offering showers and laundry, personal storage, a community kitchen, clothing depot, phone, mail distribution, wifi, resources, referrals, and companionship. GLA is a place for people to clean up, have a meal, connect with community, and feel supported by each other and by staff. Guests are primarily single adults from diverse backgrounds. Many guests could be described as chronically homeless with numerous challenges that make it difficult to find or maintain housing and employment. Although challenges may include disability, anger management, trauma history, addiction, PTSD, depression, and other mental illnesses; volunteers and staff at GLA seek to affirm the creativity, resiliency, generosity, skills, assets, and giftedness of each person.

About Lake City Partners: LCP is a young and vibrant organization serving people experiencing homelessness in Lake City and North King County. In 2021, we opened a 24/7 enhanced shelter in Shoreline, WA, offering private rooms, on-site case management and housing navigation. We practice person-centered, trauma-informed companionship with persons experiencing homelessness.

Purpose: The vision of this position is to collaborate with persons experiencing homelessness in developing a holistic and hospitable drop-in center with a high degree of community (guests) ownership and responsibility.

Position responsibilities:
● Offer radical hospitality, calm and non-anxious presence, and companionship to guests at GLA. Demonstrate a positive attitude toward everyone who comes through the door. ● GLA is a non-judgmental and encouraging space. At the same time, hosting requires setting limits, monitoring when individual behaviors negatively impact the community experience, and responding appropriately.
● Affirm strengths in individuals as pertains to physical, emotional, spiritual, and intellectual growth. Help people ‘leave at the door’ the negative feelings they have toward one another, so that everyone feels safe and welcome.
● Monitor schedule for hygiene services (showers and laundry).
● Hold guests accountable to community agreements and GLA rules and expectations.
● Perform opening and closing duties including cleaning, sanitizing, and setting up the space. Encourage guests to share in these tasks as appropriate.
● Refer guests to resources to address needs of housing, employment, and benefits, as necessary.
● De-escalate conflict and follow outlined procedures in addressing serious incidents ● Invite community members to share their gifts and talents whenever possible with one another and the program at GLA.
● Follow all health and safety procedures at GLA, including regular cleaning and sanitizing of the space.
● Communicate effectively with the team, verbally and through use of shift notes.

**Expectations:** The Host will be asked to…

- Arrive when scheduled to work.
- Attend monthly after-hours staff meetings.
- Maintain clear and appropriate boundaries with clients, staff, and volunteers.
- Engage people in ways that model companionship, asset building, and principles of conflict resolution.
- Record notable and helpful information in daily shift reports; read shift notes to stay informed on client and space activity.
- Find patience and be flexible amid the chaos of the impact of traumatic stress in people’s lives.

**Qualifications:**

- Flexibility and willingness to learn
- Ability to be calming and helpful in difficult situations
- Familiarity and comfort with a harm-reduction setting
- Ability to work effectively in a stressful, high-need setting
- Basic literacy & computer skills: email, word processing, internet navigation
- Knowledge of local resources
- Integrity and a commitment to supporting the needs and wellbeing of people experiencing homelessness
- Ability to offer compassionate presence to people who have experienced trauma
- Ability to prioritize tasks and responsibilities.

**Preferred Qualifications:**

- Prior human services work or volunteer experience.
- Crisis management or de-escalation training and/or experience
- Familiarity with community resources for people experiencing homelessness in King County.
- Experience working directly with low-income or marginalized people
- TB test, food handler’s permit
- CPR and first aid training

**To apply:** Please send a resume and brief cover letter to kathryn@lakecitypartners.org